

Date of Deposit: <u>December 15, 2003</u>

Case No. GP-304240 (2760/151)

## PATENT APPLICATION TRANSMITTAL LETTER

To the Assistant Commissioner for Patents:

		ith for filing is		ation of: WILLIAM E	E. MAZZARA, ,	JR. for:	METHOD AND S	YSTEM FOR MA	ANAGING
		-	SERVICES. Enc						
$\boxtimes$	4_sheet(s) of drawings, 23 pages of application (including title page), and the following Appendices:  Declaration.  Power of Attorney.  Verified statement to establish small entity status under 37 CFR §§ 1.9 and 1.27.								
	Declaration.								
	Power of Attorney.								
	Verified statement to establish small entity status under 37 CFR §§ 1.9 and 1.27.								
	Assignment transmittal letter and Assignment of the invention to: <u>General Motors Corporation</u> .  Other:								
	Other:						•		
	Other Than								
Claims as Filed		Col. 1 Col. 2		Small Entity			Small Entity		
For Basic Fe	26	No. Filed	No. Extra	Rate	Fee \$385	or _	Rate	Fee \$770	
Total Cl	•	21-20	1	X\$9=	\$	or	1X\$18=	\$18_	
Indep. C		3-3	0	x\$43=	\$	or [	x\$86=	\$0	
Multiple Dependent Claims Preser			+\$145=	\$	or _	+\$290=	\$		
*If the difference in col. 1 is less than zero, enter "0" in col. 2.			than zero,	Total	\$	or	Total	\$788	
	Please charge my Deposit Account No. 07-0960 (GENERAL MOTORS CORPORATION) in the amount of \$788. A duplicate copy of this sheet is enclosed.  A check in the amount of \$: to cover the filling fee is enclosed.  The Assistant Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 07-0960. A duplicate copy of this sheet is enclosed.  Any additional filling fees required under 37 CFR § 1.16.  Any patent application processing fees under 37 CFR § 1.17.  The Assistant Commissioner is hereby authorized to charge payment of the following fees during the pendency of this application or credit any overpayment to Deposit Account No. 07-0960. A duplicate copy of this sheet is enclosed.  Any filling fees under 37 CFR § 1.16 for presentation of extra claims.  Any patent application processing fees under 37 CFR § 1.17.  The issue fee set in 37 CFR § 1.18 at or before mailing of the Notice of Allowance, pursuant to 37 CFR § 1.311(b).								
<u>DECEM</u> Date	BER 15, 20	<u>003</u>	FRANK C. N. CARDINAL L. Registration I	AW GROUP	<i></i>				